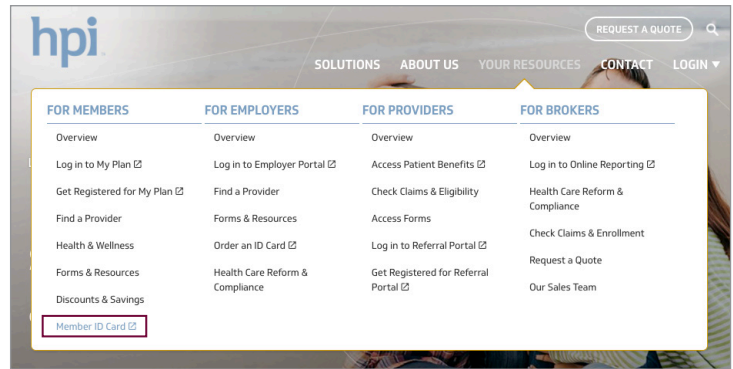


# Download or Print Your ID Card

Download or print your member ID card from your laptop or mobile device with the following instructions if you have not registered your *My Plan* account, or if you do not know your member ID number.

1. Go to [hpiTPA.com](http://hpiTPA.com)
2. Select **Member ID Card** from the top “Members” navigation menu.



3. Enter your name, date of birth, and the plan subscriber's social security number.

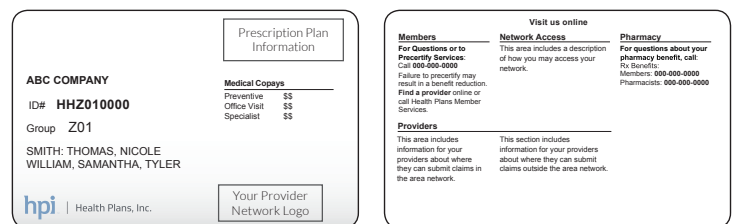
*Please note:* Dependents must enter the plan subscriber's social security number in order to access their electronic member ID card.

4. Click Submit.

A screenshot of the 'Members' page on the website. The page title is 'Members' and the sub-header is 'Download and Print Your Card'. Below the sub-header is the instruction: 'Fill out the information below to view or print a temporary card.' The form includes a sidebar with navigation links: 'Log in to My Plan', 'Find a Provider', 'Health and Wellness', 'Forms and Resources', '> Member ID Card', and 'Discounts & Savings'. The main form area has two columns: 'Personal Info' and 'Date of Birth\*'. 'Personal Info' includes fields for 'First Name\*', 'Last Name\*', and 'Member ID # or Subscriber SSN\*'. 'Date of Birth\*' includes dropdowns for 'Month\*', 'Day\* (DD)', and 'Year\* (YYYY)'. There are radio buttons for 'Medical' (selected) and 'Dental'. A 'Submit >' button is at the bottom.

5. Your electronic member ID card will open in your browser's window. You may save your card as a PDF, print your card, or view it on your mobile device screen.

Your actual card image will vary. The image to the right is an example only.



Have questions? Contact HPI Customer Service at the phone number or website listed on the back of your member ID card.

